

From: Jason Preston-Reeves [REDACTED]
 Sent: 14 October 2025 08:27
 To: Licensing (SBC) <Licensing@swale.gov.uk>
 Cc: Antony Rapley [REDACTED]
 Subject: Travelodge Sittingbourne

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The Licensing Team
 Swale Borough Council

Subject: Premises Licence Review of Langs Bar, Sittingbourne, ME10 3DW

Dear Licensing Team,

I understand that the licensing sub-committee will be reviewing the premises licence of Langs Bar in Sittingbourne.

I am writing to you on behalf of Travelodge Hotels Ltd, which operates the Hotel directly opposite Langs Bar, approximately 21 metres away.

I am writing to confirm that the ongoing noise levels, late-night disturbances, and antisocial behaviour associated with Langs Bar have had a significant negative impact on our hotel guests, particularly during weekends. This has resulted in a steady stream of unhappy guests to our reception team and it has directly affected our guest experience scores.

More concerning, this disruption is now being reflected in our public review platforms such as Google and TripAdvisor, where multiple guests have referenced the excessive noise and anti-social behaviour linked to Langs Bar. This not only damages our reputation externally but also impacts our internal performance metrics and brand standards, which rely heavily on guest feedback and satisfaction ratings.

Please see below some of the feedback we have received across all platforms, which clearly demonstrates the ongoing impact this issue is having on our customers and their experience at the hotel.

We fully support any measures that help address the issues caused by Langs Bar's current operations, particularly those aimed at reducing trading hours and ensuring better control of noise and behaviour around the premises. Given the substantial impact this is having on our hotel guests and our business, I would request that the licensing sub committee stops all licensable activities at 2200 and that everyone is off the premises at 2300, so that our hotel guests can enjoy a good night's sleep, any later hours would risk these issues continuing.

Internal reviews from the last few months:

- A massive rave with thundering music until after 3am. Despite having the window closed we could still hear the music loud and clear. Also backed onto a car park full of screaming drunk people and cars doing doughnuts. Barely slept. Scored 0/10

-Worst hotel I have ever stayed in, it was loud and could not sleep till 3am due to the nightclub next door Scored 0/10

-Noisy outside due to revellers Scored 0/10

-A very loud disco in a pub across the road. Loud music, shouting and yelling until 1am. We were supposed to stay 2 nights(and paid for two) but left after one night as we needed sleep. A waste of our money. Very poor Scored 0/10

-Night club closed after 2 a.m. very loud music and people were loud too Scored 0/10

-Noise till 1.30am from pub across the road Scored 0/10

-Noise coming from the club till 2am Scored 0/10

-The pub opposite the Travelodge played extremely loud music until 2am. There should have been some warning about this as it happens every Friday and Saturday night Scored 0/10

-Loud music from night club next door kept us awake Scored 0/10

Kind regards

Jason

Jason Preston-Reeves

Area Operations Manager - Kent

[#Togetherwecan](#)

travelodge.co.uk

Travelodge is a part of Travelodge Hotels Ltd.

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